



INTERBORO SCHOOL DISTRICT

200 S. MACDADE BLVD.

GLENOLDEN, PA 19036

MAINTAINED BY THE BOROUGHES OF GLENOLDEN, NORWOOD, PROSPECT PARK AND TINICUM

OFFICE OF THE SUPERINTENDENT

PHONE: 610-461-6700 | FAX: 610-957-6500

November 15, 2024

Dear Parents/Guardians,

The district is writing to provide you with an update regarding the ongoing network disruption impacting Interboro School District. First, we would like to sincerely thank our faculty, staff, students, and ISD families for your patience and support as we have worked to respond to this issue.

As you are likely aware, on October 28th, we identified unusual activity occurring within our network, which impacted certain IT systems. We promptly began taking action to respond. This included taking immediate steps to begin securing the network and activating our incident response procedures. To date, this effort has involved commencing a thorough forensic investigation to confirm the full nature and scope of the event and implementing a methodical remediation plan to bring District systems back online safely and securely. Throughout this process, we have been working with several third-party cyber security specialists to better understand what happened, restore systems as quickly as possible, and ensure that we are taking the right steps in responding to this situation.

These efforts are still ongoing, and we are dedicating significant resources to these goals. We continue to restore the operability of our network, while working to ensure security. Our district's servers and systems are in the process of being restored, and we anticipate any ongoing interruption to daily tasks or activities should be resolved in the near term. Throughout this process, we have worked to develop and implement alternative processes to address any interruptions and support classroom learning.

Through our forensic investigation to date, we have determined that the district was the target of a cyber-attack. We have also determined that certain data that was present on the system at the time of the attack may be affected. We are actively working to determine the full scope of the event and what information may be impacted. Unfortunately, determining what information was impacted is an extremely detailed and time-consuming process and is not immediate. We take the security of information in our network very seriously and we will be communicating with individuals if we determine their personal information has been affected. In the meantime, we have notified federal law enforcement and county officials of this incident.

Regrettably, cyber-attacks against governmental agencies are all too common in today's world. The Interboro Board of Directors and Administration recognized these threats and the extensive costs and disruptions that such an attack can cause. We have planned for this and have resources in place, on which we are now leaning to help through the investigation and recovery process.

As mentioned above, both restoration and recovery, and the forensic investigation, are active and ongoing. Although these efforts are progressing, this is a complicated and time-consuming process that requires the utmost diligence and care. We remain dedicated to providing our community with excellence in education and appreciate your continued patience and understanding as we work to investigate and respond to this event. We will provide additional updates as these efforts continue and information becomes available.

Sincerely,

Bernadette C. Reiley
Superintendent

\mc